

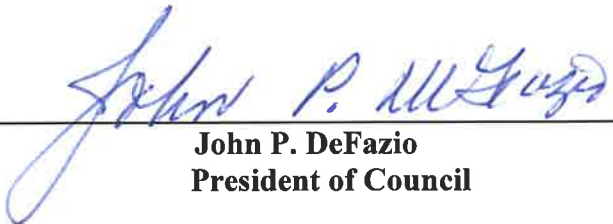
## APPOINTMENT

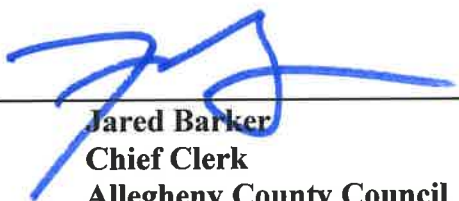
Approving the appointment of Christine Michaels to serve as a member of the Allegheny County Mental Health/Intellectual Disability Advisory Board for a term to expire on December 31, 2019.

**SPONSORED BY COUNTY EXECUTIVE FITZGERALD**

In Council APRIL 4<sup>th</sup>, 2017.

**Read and approved by Motion of Council.**

  
\_\_\_\_\_  
**John P. DeFazio**  
President of Council

Attest:   
\_\_\_\_\_  
**Jared Barker**  
Chief Clerk  
Allegheny County Council

COUNTY OF



ALLEGHENY

**RICH FITZGERALD**  
COUNTY EXECUTIVE

February 16, 2017

Honorable President and Members  
Allegheny County Council  
119 Courthouse  
Pittsburgh, PA 15219

Dear Members of Council:

Please find the attached resume of Christine Michaels, whom I am recommending for appointment to the Allegheny County Mental Health/Intellectual Disability Advisory Board.

The MH/ID Board aids the County Executive and County Council in the planning, development and implementation of mental health and Intellectual Disability services. I am recommending that Ms. Michaels serve a three-year term which will expire on December 31, 2019.

Ms. Michaels is currently the Executive Director of NAMI Southwestern Pennsylvania. She received her bachelor's degree from the University of California. In addition, she received her master's degree from University of St. Francis.

I appreciate your consideration, and ask you to act on this appointment as quickly as possible. Ms. Michaels will make herself available for review before the appropriate committee if members of Council wish to speak with her.

Sincerely,

A handwritten signature in blue ink that reads "Rich Fitzgerald".

Rich Fitzgerald

2017 FEB 16 AM 11:20

RECEIVED  
ALLEGHENY COUNTY COUNCIL

**OFFICE OF THE COUNTY EXECUTIVE**

101 COURTHOUSE • 436 GRANT STREET • PITTSBURGH, PA 15219 • PHONE (412) 350-6500 • FAX (412) 350-6512  
WWW.ALLEGHENYCOUNTY.US • EXECUTIVE@ALLEGHENYCOUNTY.US

# **Christine Michaels, M.S.H.S.A.**

[cmichaels1952@gmail.com](mailto:cmichaels1952@gmail.com)

[cmichaels@namiswpa.org](mailto:cmichaels@namiswpa.org)

2225 Cypress Drive, White Oak, PA 15131

Home: (412) 751-7057 Cell: (412) 817-6649

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## ***CAREER OBJECTIVE:***

To obtain a challenging administrative position in the human services field that provides opportunities for further career development and growth.

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## ***POSITIONS HELD:***

2007 – Present: ***Executive Director***

***NAMI Southwestern Pennsylvania, Pittsburgh, PA***

Chief Executive Officer of a regional non-profit education, support and advocacy organization dedicated to serving mental health consumers and their families.

1997 – 2007: ***Executive Director***

***Westmoreland Casemanagement and Supports, Inc. Greensburg, PA***

Chief Administrator of a private non-profit 501(c) (3) human service agency providing MH/MR Base Service Unit Intake, MH Casemanagement, MR Supports Coordination and Early Intervention (birth – three years) services to over 9,000 clients county-wide.

1992-1997: ***Director of Service Management***

***Mon-Yough Community Services, Inc. McKeesport, PA***

Unit Director responsible for Administrative Case Management, Resource Coordination, Intensive Case Management and State Hospital Liaison. Psychiatric Outreach, Telephone, Walk-In and Mobile Crisis and PATH Programs.

## ***EDUCATIONAL BACKGROUND:***

***University of St. Francis, Joliet, Illinois***

1997- Master of Science, Health Services Administration

QPA 4.0; Honors: Academic Distinction

***University of California, California, Pennsylvania***

1975 – Bachelor of Arts Degree, Sociology

## ***AREAS OF CAREER ACCOMPLISHMENT AND PROFESSIONAL EXPERIENCE:***

- Chief Administrator for a private non-profit MH/MR contract provider agency governed by a thirteen member Board of Directors, 190 full time staff and a \$9.6 million dollar budget.

- Provide operational oversight to four-site service centers geographically located to serve over 9,000 clients county-wide. Improved staff retention by reducing the turnover rate from 30.82% in 2000 to 8.71% in 2005, 12.19% in 2006 and .54% in 2007.
- Solid financial management; annual receivables in excess of \$5 million; grew retained earnings to \$1,002,280 over a 10 year period. Pension Plan administration; raised the employer match from 3% to 6%; grew plan assets into \$1.3 million account.
- Demonstrated ability to provide executive leadership in organizational assessment, planning, stabilization development and expansion. Strengthened and built an infrastructure to support and maintain a young growing human service agency.
- Awarded the PANO Seal of Excellence for successfully completing the PANO Standards for Excellence Certification Program in ethical practices and accountability.
- Grant writing and grant management experience include grants from: PCCD (Pennsylvania Commission on Crime and Delinquency), Pittsburgh Foundation, PA Department of Public Welfare, Westmoreland Community Foundation, and the Workforce Investment Board of Westmoreland-Fayette Counties.
- Volunteer fundraising activities for catholic school and parish fair, team sponsorship solicitations for the township athletic league and volunteer fire department direct mail, parade and fair fundraising, and fire fighting equipment grant writing activities targeted to successfully achieve assigned financial fundraising goals.
- Information Systems Management; implemented HIPAA privacy and security laws. Responsible for Westmoreland County MH/MR Program data base management for all County contract providers. Oversees an advanced WAN and telephone system amongst all service sites.
- Proven ability to successfully anticipate, forecast, and adapt to transforming systems of service delivery, HealthChoices, new Title XIX Waiver initiative and MISA systems projects. Effective developer and implementer of new programs, Type 80 HealthChoices Intake, BHRS, PFD Waiver.
- Distinguished record in Mental Health Casemanagement Services. Repeated achievement of 100% compliance with Pennsylvania State Department of Public Welfare licensure regulations for billable, Medicaid reimbursable services. Selected to pilot the blended ICM/RC TCM model; only program in the Western Region. Full conversion completed in 2005.
- Accomplished trainer and strong proponent of ongoing staff development. Certified trainer in Crisis Intervention and Total Quality Management. Writer and developer of staff development curriculum and training plans.

- Distinguished capability to provide positive leadership and motivation to supervisory, professional, support and direct line staff. Adept in “high people – high task” style of management.
- Strong advocate for upgrading employee positions. Experienced in proper benefit administration. Knowledgeable in Wage & Hour regulations, Affirmative Action, Equal Opportunity Employment, Human Relations and A.D.A. Notable ability in employer-employee conflict resolution.

#### ***MEMBERSHIPS/COMMITTEES***

- Rehabilitation Community Providers Association
- Pennsylvania Association of Non-Profit Organizations
- Pennsylvania Mental Health Consumers Association
- OMHSAS Planning Council – Adult Committee
- CCBH Quality Management Committee
- CCBH Board Quality Committee
- Allegheny County Block Grant Advisory Committee
- OMHSAS Certified Community Behavioral Health Clinic Steering Committee
- Adolescent Behavioral Health Workgroup for the Jewish Healthcare Foundation
- Co-Chair for the Western Behavioral Health Stakeholders Committee
- Founding Member of the Collaborative for Mental Health Advocacy

#### ***PROFESSIONAL REFERENCES AVAILABLE UPON REQUEST***



# COUNTY OF ALLEGHENY

## OFFICE OF THE COUNTY COUNCIL

119 COURTHOUSE · 436 GRANT STREET  
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COUNCIL@COUNTY.ALLEGHENY.PA.US  
WWW.COUNTY.ALLEGHENY.PA.US/COUNCIL

April 5, 2017

Ms. Christine Michaels  
2225 Cypress Drive  
White Oak, PA 15131

Dear Ms. Michaels:

This letter is to inform you that at the Regular Meeting of Allegheny County Council held on April 4, 2017 Council approved your appointment to serve as a member of the Allegheny County Mental Health/Intellectual Disability Advisory Board for a term to expire on December 31, 2019.

We congratulate you on your appointment and wish you the best of luck in this undertaking. We look forward to receiving your recommendations and stand willing to assist you in any way you believe appropriate.

Sincerely,

Edward J. Kress, Appointment Review Committee Chair  
Allegheny County Council

cc: Marc Cherna, Director, Allegheny County Department of Human Services

EJK/sb