APPOINTMENT

Approving the appointment of Mary Ann Sander to serve as a member of the Area Agency on Aging Advisory Council for a term to expire on December 31, 2017.

SPONSORED BY CHIEF EXECUTIVE F	TITZGERALD
In Council Sept. 8	3 TH, 2015.
Read and approved by Motion of Council.	
	John P. DeFazio
Attest: Jared Barker	President of Council
² Chief Clerk Allegheny County Council	



August 13, 2015

AUG1375 10:24AM ALLEGHENY COUNTY

COUNCIL SC

ALLEGHENY

Honorable President and Members Allegheny County Council 119 Courthouse 436 Grant Street Pittsburgh, PA 15219

Dear President and Members of Council:

Please see the attached resume of Mary Ann Sander whom I am recommending for appointment to the Area Agency on Aging Advisory Council.

The Advisory Council to the Area Agency on Aging (AAA) works as an advocate for the older adults of Allegheny County by informing and educating the public about the needs of older adults. The Council advises the AAA on the development and implementation of the four year plan and the annual Aging block grant application. I am recommending Ms. Sander serve a three year term expiring on December 31, 2017.

Ms. Sander is currently Vice-President, Aging and Disability Services at UPMC Community Provider Services. She received her bachelor's in Health Policy and Administration from Pennsylvania State University. In addition she holds two master's degrees from the University of Pittsburgh in Business Administration and Health Administration.

I appreciate your consideration and ask that you act on this appointment as quickly as possible. Ms. Sander will make herself available for review before the appropriate committee should Members of Council wish to speak with her.

Sincerely,

Rich Fitzgerald

Allegheny County Executive

CC: Mary Ann Sander

EXPERIENCE:

2012 - present

Vice President, Aging and Disability Services

UPMC Community Provider Services (CPS), Pittsburgh, PA

- Provide oversight of the Aging Institute (AI) of UPMC Senior Services and the
 University of Pittsburgh, whose primary mission is to bridge the science, research
 and practice in the field of aging. The AI sponsors new researchers in field through
 the Seed Grant program and also promotes the study of aging through an annual
 Research Day.
- Prepared and submitted successful CMS cooperative agreement proposal. Responsible for implementation, data collection and analysis of the \$19 million CMS cooperative agreement, Reducing Unplanned Hospital Admissions for Nursing Home Residents. One of seven organizations funded nationally for this initiative.
- Provide oversight and direction of the UPMC Disabilities Resource Center, with
 the goal of increasing accessibility of the health care System for our patients and
 guests. These goals are achieved through education, innovation in service provision
 and regular dialogue with community. An Advisory Council directs the priorities of
 the Center.
- Chair, Executive Committee, Center for Assistive Technology (CAT) which is a
 joint program of UPMC and the University of Pittsburgh, combining research and
 service delivery in a unique clinical setting.
- Executive Partnership Council, UPMC Center for Inclusion
- Privacy and Compliance Officer, UPMC Senior Communities
- Participate in Health System initiatives, including community benefit and policy review.

2006 – 2012 Staff Associate

UPMC Community Provider Services, Pittsburgh, PA

- Direct the activities of the Disabilities Resource Center. Plan and lead Advisory Council, Disability Champions and Facility Review Committees. Establish goals and track progress of awareness and compliance training, facility modifications and other program initiatives. Prepare update reports for System Board.
- Oversee operations of the Center for Assistive Technology (CAT). Lead CAT Executive Committee meeting. Interface with the University of Pittsburgh and UPMC in clinical, academic and research activities of CAT.
- Provide direction and oversight of the Staying-At-Home and Living-At-Home geriatric care coordination programs.
- Represents Community Provider Services on System-level committees and initiatives, such as policy review and development, community benefit, charitable contributions, volunteerism, and the Center for Inclusion.
- Assists in day-to-day operations of specific areas of the System, as needed.
- Conduct the annual CPS Quality Fair and lead identified quality improvement efforts.
- · Managed the Benevolent Care Program through its initial years, ensuring operational

Mary Ann Sander, MHA, MBA, NHA

email: sanderm@upmc.edu

components and policies are in place, leading the planning committee for the annual fundraiser, and promoting the expansion of the program throughout Senior Communities.

2006 Management Consulting

UPMC Senior Living, Pittsburgh, PA

 Created profile of current market offerings in dementia care and recommended elements for successful dementia program

2005 – 2006 Executive Director, Canterbury Place

UPMC Senior Living, Pittsburgh, PA

- Responsible for operation of senior residential facility, including:
 - o 59 bed skilled care center
 - o 100 unit assisted living community
 - o 30 unit Alzheimer's care facility
- Provide leadership and direction to the assisted living administrator and facility management team, with a staff of over 160 to ensure quality care, customer satisfaction, efficient operations, fiscal performance and regulatory compliance.
- Responsible for over \$8 million operational and capital budgets.
- Oversight of facility-wide renovation project.
- Initiated improvements in organizational structure and management, creating new position for dementia programming and recruiting nursing leadership.

2003 - 2005 Director, Residential Services

Council for Jewish Elderly, Chicago, IL

- Regional Director of Senior Living communities and programs. Provide leadership, direction and vision for the design, growth and operation of senior residential facilities, including:
 - o 240-bed skilled care center
 - o 125 unit assisted living community
 - o 35 unit Alzheimer's care facility
 - o Adult Day Care Services
 - Assisted Living services for a 300 unit independent living facility
- Responsible for combined operating budgets of \$25 million dollars.
- Directly manage facility administrators with a combined staff of over 350.
- Involved in the development of the strategic plan for the agency.
- Develop and oversee annual operating budgets and long-range capital budgets.

1996 – 2003 Director, Weinberg Community for Senior Living

Council for Jewish Elderly, Chicago, IL

- Responsible for pre-opening and on-going operations of a 125 unit assisted living community and adjoining 35 unit Alzheimer's care facility.
- Coordinated \$26 million dollar construction of facility.
- Created processes to organize all functions of facility hiring, leasing, personal care, environmental services, programming, nursing, and food service.
- Reached full census 6 months ahead of schedule.
- Responsible for \$7 million dollar budget and managed staff of over 100.
- One of the first providers in the state to achieve assisted living licensure.

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- Led change management initiative to streamline operations, resulting in cost saving measures to maintain a positive revenue balance.
- First facility in state-wide demonstration project with Illinois Department on Aging to analyze assisted living.

1994 - 1996

Assistant Administrator, Lieberman Geriatric Health Centre

Council for Jewish Elderly, Chicago, IL

- Project manager of a \$3 million dollar facility renovation project. Liaison with contractor, architect and staff. Responsible for developing alternate work plans and communications with all parties.
- Telecommunications manager. Planned and implemented the installation of state-of-the-art telecommunications system. Planned and prepared advanced features training for all staff.
- Manager of Support Services. Responsible for operations of housekeeping, laundry and clerical areas.
- Safety Manager. Responsible for ensuring facility is meeting all safety standards, including life safety, disaster preparedness and equipment management.
- Managed successful Joint Commission accreditation survey process.

1993 - 1994

Client Implementation Coordinator

Medicon, Northbrook, IL

- Developed capitated radiology provider networks for HMOs. Managed internal and external communications. Provided support for network providers while managing multiple deadlines.
- Proposed and negotiated contracts
- Devised capitation payment structures and reserve pools
- Initiated system improvements in dynamic, growing environment

EDUCATION:

Master of Business Administration

Master of Health Administration

University of Pittsburgh, Pittsburgh, PA 1993

Bachelor of Science, Honors

Health Policy and Administration

The Pennsylvania State University, University Park, PA 1990

STUDY

University of Exeter, England, spring 1989

ABROAD:

Discussed policies and practices with administrators of British health care facilities.

APPOINTMENTS:

- Patient-Centered Outcomes Research Institute (PCORI), Addressing Disparities Advisory Panel Member, 2013 - present
- University of Pittsburgh, School of Health and Rehabilitation Services, Rehabilitation Counseling Program Advisory Committee Member, 2013 – present

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- United Way of Allegheny County, Caregiver Initiative Committee Member, 2015 present
- Achieva Disability Healthcare Initiative Advisory Council Member, 2010 2012
- Chair, Center for Assistive Technology Executive Committee, 2008 present
- Delegate to provide consultation to senior living providers in Kyiv, Ukraine, 2003
- Appointed by the Governor of Illinois to the State of Illinois Assisted Living and Shared Housing Quality of Life Advisory Committee, 2000 – 2002
- Actively participated in a statewide committee that established Assisted Living regulations in Illinois, 2001 – 2002

AWARDS/ HONORS: Human Engineering Research Laboratories (HERL), Award of Appreciation, 2014 Selected to participate in a JCAHO survey observation team, 1992 U.S. Public Health Service Traineeship Grant, 1991

SELECT PRESENTATIONS/

ACKNOWLEDGMENTS:

Guest lecturer for course: Individual and Social Experience of Disability, 2010 - 2015 University of Pittsburgh, School of Health and Rehabilitation Sciences

Leadership Development Intensive, UPMC, 2012

Life Services Network 2002 Annual Convention, Chicago, April 2002 "Achieving an Affordable Model of Assisted Living"

American Association of Homes and Services for the Aging
38th Annual Meeting & Exposition, Chicago, October 1999
Convention facility tour site: Presentation to members regarding assisted living operations

American Society on Aging Summer Series, Chicago, June 1999 "Negotiated Risk: An Achilles Heel for Assisted Living?"

Presented testimony at a public hearing on the proposed Illinois Assisted Living and Shared Housing Establishment Code, 2001

Interviewed and cited by Raeann Berman, co-author of How to Survive Your Aging Parents ...so you and they can enjoy life. Copyright 2001, Surrey Books, Inc. Chicago, IL

LICENSE

Nursing Home Administrator, Pennsylvania



COUNTY OF ALLEGHENY

OFFICE OF THE COUNTY COUNCIL

119 COURTHOUSE · 436 GRANT STREET
PITTSBURGH, PA 15219
PHONE (412) 350-6490 · FAX (412) 350-6499
COUNCIL@COUNTY.ALLEGHENY.PA.US
WWW.COUNTY.ALLEGHENY.PA.US/COUNCIL

September 9, 2015

Ms. Mary Ann Sander 4151 Valleyvue Drive Gibsonia, PA 15044

Dear Ms. Sander:

This is to inform you that at the Regular Meeting of Allegheny Council held on September 8, 2015 Council approved your appointment to serve as a member of the Area Agency on Aging Advisory Council for a term to expire on December 31, 2017.

Congratulations on your appointment and best of luck in this undertaking. We look forward to receiving your recommendations and stand willing to assist you in any way you believe appropriate.

Sincerely,

Jan Rea, Appointment Review Committee Chair

Allegheny County Council

Jan Rea

Marc Cherna, Director, Department of Human Services Mildred E. Morrison, Administrator, DHS, Area Agency on Aging

cc: